

GRAND RESERVE MEETING WITH FORTRESS 02/09/05

Members of the board met with Fortress Security at 1PM. to discuss and implement a smooth transition of changing gate security companies. Those present were Abbe, Mark, Carol and Dee. The following information reflects the information and conversations exchanged at that meeting:

Fortress will be taking over at 12 midnight, the morning of 2/21/05.

Fortress was given a set of established post orders already being used in our community. They have been instructed to follow these post orders, but also to review them and let us know if they have any suggestions for us to consider.

Any additional orders should come from Dee at Benchmark, not any individual board members.

Safehouse computer software training will take place at 10 AM on 2/21/05.

We had a discussion regarding the homeowners who have not yet returned their personal information form to Benchmark and the possible problems that will occur because of this.

Dee offered the use of Benchmark to Fortress, should they want to “play with” the new software program.

The shifts for the new guards will be 7 AM - 3 PM, 3 PM - 11 PM, and 11 PM - 7AM.

We had a short discussion of some of the misconduct issues occurring at the clubhouse. We discussed the fact that we have cameras in the clubhouse and that the gatehouse employees would be responsible to view the monitors. We also referred to the phone that is located in the clubhouse for guards to use if there are minors in the clubhouse.

The coordination with the setting of the alarm at night and disarming of the alarm in the morning, at the clubhouse, was addressed and will be handled by Fortress guards.

There will be 7 patrols per week, at different times.

Some of the names of Fortress employees that will be working at the gatehouse include Irv, J.P., field trainer, Sean, Boris and Tanya.

Meeting Ended at 1:45PM